Getting Started - RowPro Free Trial

Overview

Welcome to your RowPro free trial ✕

Your download should begin automatically...

Step 1:
Install
Find the download, click to launch the RowPro setup installer, and complete the installer steps.
A RowPro icon will appear on your desktop.
[SHOW ME]

Step 2:
Activate
Start RowPro, enter your email address, edit your name and country, and click or tap the **Go** button.
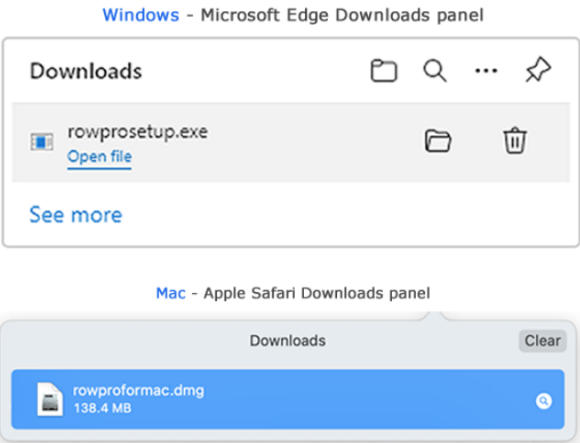RowPro will activate as a free trial.
[SHOW ME]

Step 3:
Connect
You'll need a **USB A-B** cable, an old printer cable will do. Computer stores sell them, and Concept2 sells long ones.
Not sure what a USB A-B cable looks like? Click Show Me >>
[SHOW ME]

Step 4:
Row
On the RowPro main menu, click or tap **Set up a Row**, choose **Set Piece**, choose **500 meters**, and click **Row**.
You can now pick up the Concept2 handle and start rowing.
[SHOW ME]

If you need assistance with your free tial, please contact us at assist@digitalrowing.com

[GETTING STARTED PDF] [CLOSE]

This pops up in your web browser when you download RowPro.

Windows - Microsoft Edge Downloads panel

Downloads

rowprosetup.exe
Open file

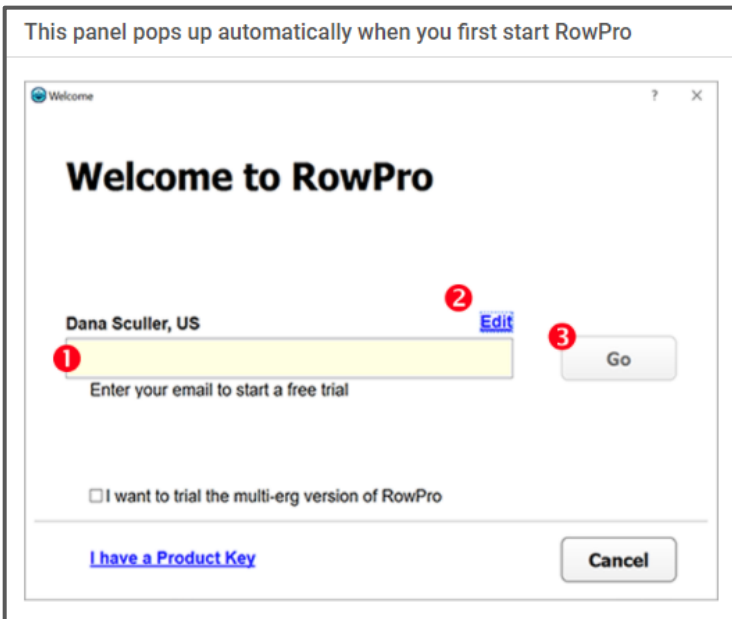See more

Mac - Apple Safari Downloads panel

Downloads   Clear

rowproformac.dmg
138.4 MB

Step 1: Install

- RowPro needs Windows 10 or macOS 11, not older versions, and a computer under 5 yrs old.

- If you strike issues, the full installation steps are at https://www.digitalrowing.com/support/install-activate.html

- The RowPro brochure is at https://www.digitalrowing.com/brochure/rowpro-brochure.pdf
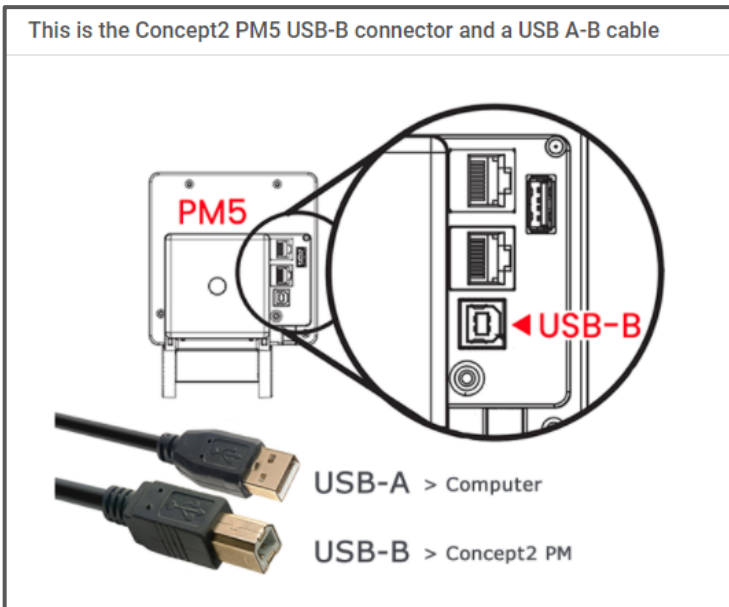
This panel pops up automatically when you first start RowPro

Step 2: Activate

- You need to be online to activate.

- Your email address must be valid.

- Make sure not to do any typos!

- Full activation steps are at http://www.digitalrowing.com/support/install-activate.html

- If you need assistance to activate, contact assist@digitalrowing.com
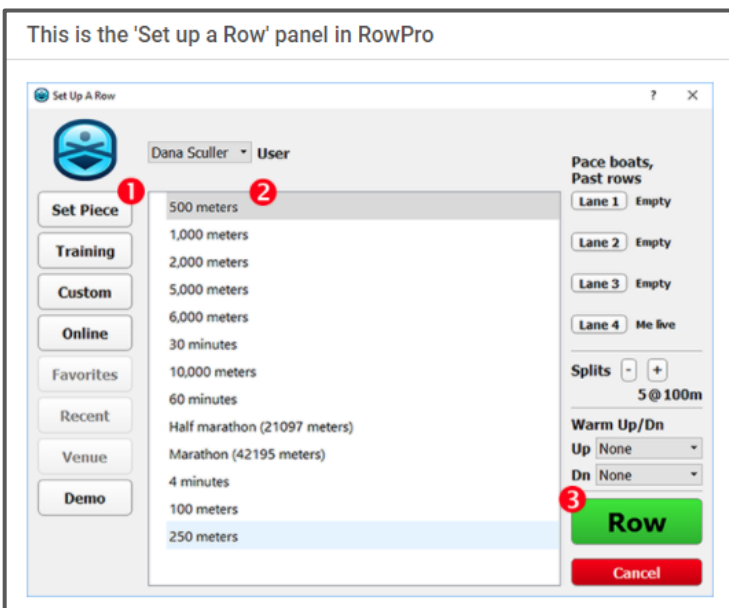
This is the Concept2 PM5 USB-B connector and a USB A-B cable

Step 3: Connect

- Use the PM5 USB-B socket!

- Make sure to insert the USB-B plug the right way around!

- There is a PM indicator on the black PM twin frame in RowPro.

- If the PM indicator is red, the PM5 is not found.

- If you strike issues, follow the troubleshooting steps at https://www.digitalrowing.com/connect

This is the 'Set up a Row' panel in RowPro

Step 4: Row

- 'SUAR' is short for 'Set up a Row'

- Confirm you are the User in SUAR, if not, click the User drop-down.

- To add a user, go to Tools | Users.

- If the PM indicator is red, follow the troubleshooting steps at https://www.digitalrowing.com/connect

- The full rowing sequence is in the **Rowing with RowPro** guide at https://www.digitalrowing.com/documents